

Tamás Deák

2030 Érd, Zagyva u. 25.
Hungary

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11/25/1981

PROFESSIONAL EXPERIENCE

- 2021 - System engineer, project work**
IBM Client Innovation Centre, Budapest
Migrating ~1800 financial industry servers to new architecture (Apache, Tomcat, JBoss)
- 2019 - 2020 System engineer, 3rd level support**
IBM Client Innovation Centre, Budapest
Troubleshooting and fixing complex issues forwarded from 2nd level support
Writing technical documentations for 2nd level teams
Migration of full monitoring system (Nagios, ~250 servers and ~5800 checks)
Earned a Champion Learner award in 2020
- 2018 - 2019 Application operator, 2nd level support**
IBM Client Innovation Centre, Budapest
Operation and monitoring of about 200 applications for aviation industry
Handling alerts, tickets and emails performing regular change tasks
Development of automation scripts, browser plugins to ease repetitive tasks
- 2016 - 2018 Security delivery specialist, 2nd level support**
IBM Client Innovation Centre, Székesfehérvár
Supervising IBM's internal Identity and Access Management tool (ITIM / ISIM)
Handling tickets and incidents, general customer support
Coordinating the tasks of system administrators
Supporting colleagues and auditors (DB queries, reports, investigations)
Development of automation scripts and internal tools
- 2014 - 2015 Programmer, system administrator**
Právo A Spravodlivost', Bratislava (SK), Prague (CZ)
Development of own internal communication system, with TLS and OTR encryption (Openfire, Chatsecure)
Development of internal VPN system with 2048bit encryption
Linux server maintenance and system administrator tasks
- 2012 - 2014 Freelance system administrator, programmer**
- 2011 - 2012 IT consultant**
Magyar Kémény Kft, Érd
Professional consultancy to develop and introduce a new admin system
System administrator tasks
- 2009 - 2010 Programmer**
Kvalifik Kft, Budapest
Maintaining and continuous development of the company's ERP system (VBA, MySQL)
- 2005-2008 Office manager**
Iparos 2000 Kft, Érd
Writing professional reports
Handling complaints and customer issues
Managing the team of the office, oversee the work of external colleagues
Thermo- and hydrodynamical calculations (CHM-Bau, Aladdin)
Development of own ERP and admin system (PHP, MySQL)

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PROFESSIONAL EXPERIENCE

- 2005 Administrator, customer service agent**
IWD Kft, Gyömrő
Server maintenance and webhosting experience
- 2003-2005 Administrator, customer service agent**
Iparos 2000 Kft, Érd

EDUCATION

- 2001 - 2002 Budapest Business School, Department of Finances, Budapest**
Faculty of Programming
- 2000 - 2001 University of Debrecen, Debrecen**
Faculty of Programming mathematician
- 1996 - 2000 István Széchenyi Secondary Technical School, Százhalombatta**
IT programmer and certified bookkeeper

LANGUAGES

- English – fluent
- German – basic

TECHNICAL EXPERIENCE

- Web development (Apache, PHP, MySQL, Html5, Javascript, Ajax, CSS)
- Network skills
- Linux server operation
- Programming languages: C++, PHP, Perl, Pascal/Delphi, Visual Basic, VBA
- Scripting languages: Javascript, Bash
- Databases: MySQL, Ldap, DB2

OWN PROJECTS

Please visit my webpage www.tamasdeak.me for my current projects.