

Tamás Deák

2030 Érd, Zagyva u. 25.

+36-70-512-64-53
tamdeak@gmail.com

1981/11/25

PROFESSIONAL EXPERIENCE

- 2021 - System engineer**
Lufthansa Systems Hungary, Budapest
Supervising and operating Lufthansa's flight control system (NetLine Ops)
Solving daily issues and incidents for about 60 external customers
- 2019 - 2021 System engineer**
IBM Client Innovation Centre, Budapest
Troubleshooting and fixing issues that 2nd level support cannot handle
Writing technical documentation for support teams
Migration of full Nagios monitoring system (~250 servers and ~5800 checks)
- 2018 - 2019 Application operator**
IBM Client Innovation Centre, Budapest
Operation and monitoring of about 200 applications for aviation industry
Handling alerts, incidents and tickets, performing regular change tasks
Development of automation scripts, browser plugins to ease repetitive tasks
- 2016 - 2018 IT Security delivery specialist**
IBM Client Innovation Centre, Székesfehérvár
Supervising IBM's internal Identity and Access Management tool (ITIM / ISIM)
Handling errors and incidents, coordinating the tasks of system administrators
Supporting colleagues and auditors (DB queries, reports, investigations)
Development of automation scripts and internal tools
- 2014 - 2015 Programmer, system administrator**
Právo A Spravodlivost', Bratislava (SK), Prague (CZ)
Development of own internal communication system (Openfire, Chatsecure)
Installing CCTV (analogue and IP cameras, DVR-NVR systems), alarm systems
Development of internal VPN system with 2048bit encryption
Creating webpages, Linux server maintenance, System administrator tasks
- 2012 - 2014 Freelancer system administrator, programmer**
- 2011 - 2012 IT consultant**
Magyar Kémény Kft, Érd
Professional consultancy to develop and introduce a new admin system
System administrator tasks
General administration, customer service
- 2009 - 2010 Programmer**
Kvalifik Kft, Budapest
Maintaining and continuous development of the company's ERP system
(VBA, MySQL)
- 2005-2008 Office manager**
Iparos 2000 Kft, Érd
Writing professional reports
Thermo- and hydrodynamical calculations (CHM-Bau, Aladdin)
Managing the team of the office, oversee the work of external colleagues
Development of own ERP and admin system (PHP, MySQL)

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PROFESSIONAL EXPERIENCE

- 2005 Administrator, customer service agent**
IWD Kft, Gyömrő
Server maintenance email- and webhosting experience
- 2003-2005 Administrator, customer service agent**
Iparos 2000 Kft, Érd

EDUCATION

- 2001 - 2002 Budapest Business School, Department of Finances, Budapest**
Faculty of Programming
- 2000 - 2001 University of Debrecen, Debrecen**
Faculty of Programming mathematician
- 1996 - 2000 István Széchenyi Secondary Technical School, Százhalombatta**
IT programmer and certified bookkeeper

LANGUAGES

English – fluent
German – basic

TECHNICAL EXPERIENCE

Web development (Apache, PHP, MySQL, Html5, Javascript, Ajax, CSS)
Network skills
Linux server operation
Programming languages:
C++, Javascript, PHP, Perl, Pascal/Delphi, Visual Basic, VBA, linux scripting
Databases: MySQL, Ldap, DB2

OWN PROJECTS

Please visit my webpage www.tamasdeak.me for my current projects.